

Gwenyth Krynski

Technical Writer

Contact

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Education

University of North Texas
BS in Technical Writing

Member of
Eagle Technical
Communicators student
organization

Key Skills

Writing and Editing
Project Management
MadCap Flare
Adobe Suite

Objective

Detail-oriented Technical Writer and Documentation Specialist pursuing a B.S. in Professional and Technical Communication. Seeking to apply expertise in single-source publishing, MadCap Flare, and stakeholder collaboration to support high-visibility enterprise initiatives.

Experience

AUGUST 2022-PRESENT

Order Fulfillment & Training Lead | Central Market by H-E-B

Actively participates in coordinating daily business with third-party services and directing the flow of business for a team of 25+ employees. Translates complex business reports and operational goals into actionable daily materials and employee training plans. Facilitates the communication of business reports throughout the company to ensure operational consistency.

JUNE-AUGUST 2020

Design & Communications Intern | Keller Independent School District

Managed a high-volume on-site print shop encompassing 20+ specialized software platforms and hardware systems. Collaborated with independent clients to deliver quality designs, merchandise, and installations while managing customer invoicing and communications.

Coursework

Semester-Long Technical Manual (MadCap Flare): Authored a comprehensive manual utilizing single-sourcing, conditional text, and variables to manage complex information for multi-format output.

Procedures & SOP Project: Developed structured, task-oriented documentation focused on clarity, logical flow, and user-centered navigation.

UX Research & Prototyping: Conducted usability research and created website and mobile app prototypes to improve interface effectiveness.